



03/13/2020

As the novel coronavirus (COVID-19) continues to spread in the U.S. and across the globe, we want to take a moment to let you know what Mercantile Bank of Michigan is doing to respond to this situation.

Please be assured that while we remain focused on the health and safety of our employees and those around us, we also are focused on continued service to our customers. We are committed to delivering the level of quality, excellence and timeliness you are accustomed to.

We offer numerous online or mobile services that lend themselves to such an occasion. We encourage you to use or get set up for online and mobile banking. This affords you the ability to review account balances, move money between accounts, pay bills, and make remote deposits. In addition, several of our locations are equipped with Live ATM Bankers enabling you to transact your banking needs with a live person on the screen.

We want to reaffirm Mercantile's mission of providing you value in a highly professional and personalized manner while maintaining the safety of our employees and customers.

Warm regards,

Ray Reitsma, President

For more information, contact us at: [covid19readiness@mercbank.com](mailto:covid19readiness@mercbank.com)