


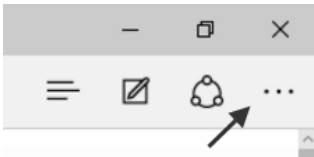
Each time you log in to our web site, the system evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by phone call or SMS text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our web site cannot recognize the computer. If you are experiencing this, try changing the settings on your computer. Here's how.

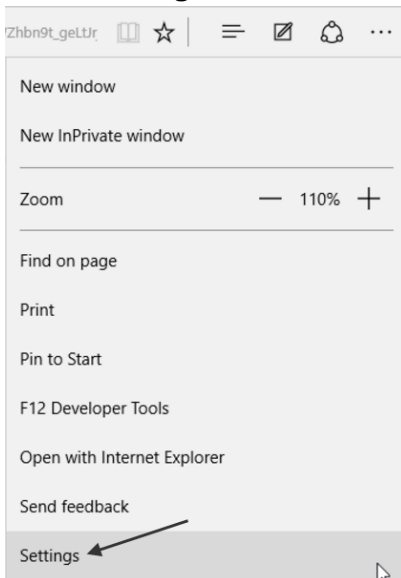
Optimal browser settings for online banking:

1. Browser to our web site login page. Do not log in.

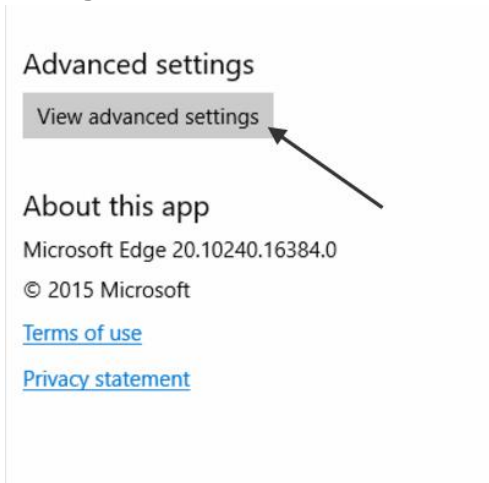
2. Click  to open menu options.



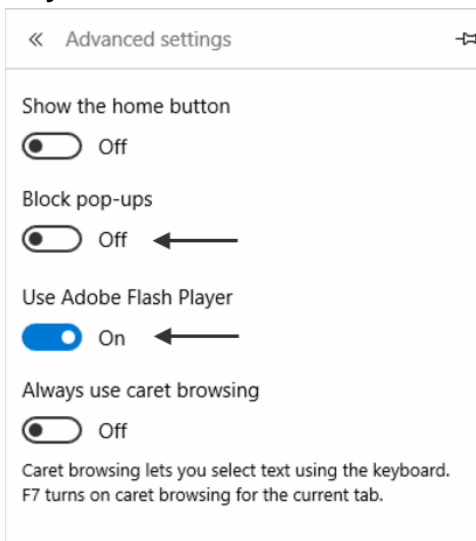
3. Select **Settings** from the available list.



4. This will open the **Settings** menu. Scroll to the bottom of the menu and choose **View advanced settings**.



5. From the **Advanced settings** menu, make sure **Block pop-ups** is set to **Off** and **Use Adobe Flash Player** is set to **On**.



6. Scroll to the bottom of the **Advanced settings** menu. Under **Cookies**, choose the option for **Don't block cookies**.



7. Close out of **Settings** by clicking anywhere on the internet browser page. Restart browser by closing current session and then opening a new session of Microsoft Edge. Navigate to the login page and proceed with logging in.